



REPLY TO
ATTENTION OF

IMEU-VIC-ZA

DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON VICENZA
UNT 31401, BOX 41
APO AE 09630

28 AUG 2008

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: U.S. Army Garrison Vicenza Policy Memorandum 08-06, Garrison Commander's Open Door Policy

1. This memorandum supersedes U.S. Army Garrison Vicenza Policy Memorandum 06-02 (Version 2), Garrison Commander's Open Door Policy dated 09 Mar 2007.
2. Open and effective communication is critical to the success of our organization and the U.S. Army. Therefore, all levels of the official chain of command must be responsive to the needs of all Soldiers, Civilians and Family members. Everyone in this community should feel free to raise any issue or concern through his or her chain of command with complete and total confidence that their concerns and needs will be addressed. However, I insist that each individual use their chain of command to resolve concerns prior to escalation to my level.
3. In addition to the formal chain of command, we have many outstanding organizations in our community that can address and resolve most issues. The highly capable and talented staffs at EEO/EO, Family Assistance Center, CPAC, and the Army Community Service, just to name a few, stand ready, willing and able to assist all members of this community.
4. In the event that you still need further assistance with your particular concern, please feel free to contact my office to arrange an appointment to see me under my open door policy. Please call 634-7724 and my staff will schedule an appointment for you to see me.
5. I request this memorandum receive the widest dissemination to all members of the Vicenza community.


ERIK O. DAIGA
COL, MI
Commanding

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